Have additional questions, or could you or someone you know benefit from the Westerville Community Care Program?

Contact the program coordinator,
Carolyn Preston at

carolyn.preston@westerville.org or
another Communications Division
member at 614 901-6791.



We look forward to serving you!

OTHER IMPORTANT NUMBERS FOR THE CITY OF WESTERVILLE

Westerville Police

Westerville Fire/EMS
614 882-2213
Westerville Police Records
614 901-6450
Westerville Animal Control
614 901-6863
Westerville Mayor's Court
614 901-6419
Westerville Service Dept.
614 901-6740
Westerville Electric Dept.
614 901-6700

Area Police Dept Numbers

Columbus Police Dept. 614 645-4545 Franklin County Sheriff 614 533-3333 GenoaTwp.Police 740 833-2800

WESTERVILLE COMMUNITY CARE PROGRAM

Daily Telephone Check-In Service



WESTERVILLE
COMMUNICATIONS
614 901-6791

What is the Community Care Program?

The Community Care Program is a daily telephone check-in service for homebound, handicapped, or elderly residents.

How much does the Community Care Program cost?

The Community Care Program is a

FREE SERVICE to the residents
of Westerville and Blendon

Township. This service is provided
through the cooperative efforts of
the Westerville Police and Fire

Divisions, Blendon Township Police
and the Westerville

Communications Division.

How does the Community Care Program work?

Once you are enrolled in the *Community Care Program*, a computer will call your home every day at a time determined by you. If everything is OK you only need to answer the phone and follow the message instructions. You do not need to say anything.



What if I don't answer the phone?

If you don't answer the phone the computer will automatically call the Westerville Communications
Division as well as the person you designate as your emergency contact. At this time first responders will also be sent to your home to check on you and provide assistance if needed. (These responders can be canceled if we hear from you or your emergency contact that you are ok.)

What if I'm not going to be home?

Just notify Westerville

Communication at 614 901-6791 to

adjust your call schedule.