

Westerville Division of Fire



Photo courtesy of Bill Bixby



2013 Annual Report

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Mission Statement

Our mission is to minimize life loss, suffering and property damage resulting from fire, medical, and environmental emergencies within the community through public education, code management, and incident response.

We work together to provide professional response teams that are well trained and equipped, operate safely, and that are comprised of individuals who are fair, honest and ethical and who strive to treat all with respect and dignity.

We endeavor to develop innovative concepts providing cost effective services that are responsive to the needs of the community and advance the profession.

2013 Personnel

ADMINISTRATION

Fire Chief Bernie Ingles
Deputy Chief Terry Smith
Deputy Chief Johnny Ross
Administrative Secretary Linda Weir
Secretary Sandra LaFollette

FIRE PREVENTION

Chief Fire Marshal Brian Miller
Inspector Gary Schubert
Inspector Kevin Crace
Inspector Jeff Lear

OPERATIONS

Station 111

Battalion Chief Andy Hicks
Lieutenant Ron Daniels
Lieutenant Marcus Chapman
Firefighter Tuck Blackstone
Paramedic Tom Clinedinst
Firefighter Brad Curtis
Paramedic Bryan Frea
Paramedic Nicholas Ganger
Paramedic Wesley Lewis
Paramedic David Miller
Firefighter Jim Miller
Firefighter Greg Morris
Firefighter Mark Pavuk
Firefighter Dave Rader

Battalion Chief Jim Marra
Lieutenant Tim Neja
Lieutenant Derek Robinson
Paramedic Ralph Casto
Firefighter Victor Dulaney
Firefighter Mary Edington
Firefighter Nicholas Jones
Firefighter Michael Kress
Paramedic Chris McConnell
Firefighter Todd Shepherd
Firefighter Jeff Stiver
Firefighter Chad Thompson
Firefighter Michael Young

Battalion Chief Rusty Robison
Lieutenant Jeff McIntyre
Lieutenant Mike Ullom
Firefighter Donte Dado
Paramedic Ben Emery
Firefighter Thomas Hart
Paramedic Trevor Hunter
Firefighter Terry Jahn
Paramedic Greg Kacsandi
Firefighter Ryan Lawson
Firefighter Michael Melfi
Paramedic John Shearer
Firefighter Doug Wampler
Firefighter Dave Williams

Station 112

Lieutenant Tom Wilcox
Paramedic Aaron Abdon
Firefighter Dave Bradley
Paramedic Rob Glaze
Paramedic Gordon Griggs
Paramedic Scott Moseman
Firefighter Adam Williams

Lieutenant Jay Compson
Firefighter Rick Best
Paramedic Kyle Blamble
Paramedic Gretchen Sutton
Paramedic
Paramedic Rick Triacheff
Firefighter Jeff Walker

Lieutenant Tim Shaw
Paramedic Todd Grooms
Paramedic Jon Jenkins
Firefighter James Lehtomaa
Paramedic Duane Morris
Paramedic Eric Parkins
Firefighter Doug Smith

Station 113

Lieutenant Jeff Young
Firefighter Kevin Kline
Firefighter Tim Bunyard
Paramedic Paris Smith-Higbie
Paramedic Tom Ullom

Lieutenant Ken Yarnell
Firefighter Chris Bright
Paramedic Jack Kallay
Paramedic Jason Rhodes
Firefighter Dave Wolford

Lieutenant Doug Walters
Paramedic Chip Miller
Firefighter Brian Morganti
Paramedic Matt King
Firefighter Ralph Ward

PART TIME PERSONNEL

Karl Eash
John Layton
Shane Schifer
Andrew Varga
Ryan Wamsley
Adam Wise

Daniel Lundy
Paul McClaskey
Doug Nissley
Clinton Wiseman
Jon Young

Andrea Armstrong
Cory Lang
Matthew Maihle
Matthew Maihle
Colin Marquard
Rodney Williamson

The following is a list of personnel activity for 2013:

Retired/Resigned Full-Time:

Deputy Chief Terry Smith (Retired)
Lieutenant Steve Colby (Retired)
Lieutenant Brian Bays (Retired)
Inspector Jim Tharp (Retired)

Resigned Part-Time:

Travis Hunt
Matt Gephart

Hired Fulltime

Tom Hart
Dean Ward
Tim Bunyard

Promotions

Brian Miller – Deputy Chief

2013 Fire Division Budget

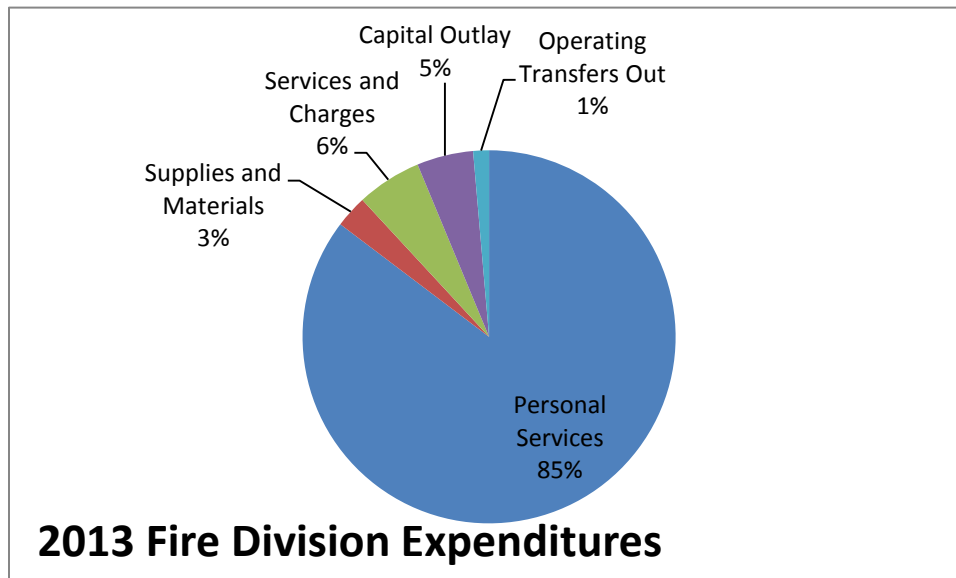
The Westerville Division of Fire is funded through a combination of property taxes voted on by Westerville and Blendon Township residents via a levy, and collection of EMS transport revenues. These revenues fund all of the operations of the Division including Personal Services (wages and benefits), Supplies and Materials, Services and Charges (maintenance), and Capital Outlay (major equipment). Also, a portion of the funds, based on usage, are paid to the general fund to assist with the operations of the Communications Division (Operating Transfers Out).

As part of an ongoing process, the Division budget is projected out five years, and these projections are revised on an annual basis. This annual revision is then presented to City Council for approval of the budget for the upcoming year.

A summary of the Division budget and expenditures is listed below. A detailed list of expenditures is available upon request.

| | |
|---|---------------------|
| 2013 Revised Budget | \$14,886,847 |
| 2013 Total Division Expenditures | \$12,996,131 |

| | Administration | Prevention | Operations | Total |
|---------------------------------|------------------|------------------|---------------------|---------------------|
| Personal Services | \$581,274 | \$505,217 | \$10,000,202 | \$11,086,693 |
| Supplies & Materials | \$7,698 | \$9,468 | \$347,814 | \$364,980 |
| Services & Charges | \$371,194 | \$9,104 | \$350,688 | \$730,986 |
| Capital Outlay | \$25,862 | \$28,505 | \$581,192 | \$635,559 |
| Operating Transfers | \$177,913 | | | \$177,913 |



Facilities

The Westerville Division of Fire operates from three fire stations located throughout the response district in order to provide timely response to incidents originating in the City of Westerville and Blendon Township.

Station 111

Station 111, the Division headquarters, is located at 400 West Main Street. This station was constructed and dedicated October 5, 1986. Station 111 houses both the crew quarters and the administrative offices of the Chief, Deputy Chiefs, and Fire Prevention Bureau.



Apparatus stationed at this facility include Engine/Rescue 111, Ladder 111, Medic 111, Utility vehicle, Boat 111, BC-111, Field Com 111, and both reserve apparatus. There are adequate living and sleeping quarters for up to 15 personnel.

The building is well maintained and is in good condition, and major repairs have been started and/or completed to keep the building in good condition. Following receipt of a federal energy grant, all HVAC equipment was upgraded in 2011 as well as all fluorescent lighting upgraded to be more energy efficient. This has resulted in reduced energy costs of \$5,100 for the first year. Additionally, concrete driving areas at the rear of the station were replaced in 2010/2011, and a new shingled roof was installed in 2011. Replacement of exterior wood trim and gutters/downspouts was completed 2012.

Training Facility

The Division's fire training facility is also located at 400 West Main Street. This two-story wood frame structure contains a number of training props including: stairs, scuttle holes, and windows. The rear portion of the structure contains a maze, which can be isolated and filled with smoke in order to simulate the smoke conditions encountered during structural firefighting.

This facility was constructed with the help of a number of division members who continue to maintain and modify the structure as needed. This facility is in good condition, and was last renovated and expanded by Division personnel in 2007.

Station 112

Station 112 is located at 727 East Schrock Road. With the successful passage of a capital levy, the Division moved forward with construction of this new facility with completion during fall of 2004. The new building replaced the old Station located at 6350 Hempstead Road. Station 112 staff and equipment serve Westerville and Blendon Township. This facility houses Engine 112, Medic 112, and Utility 112. This building has living and sleeping facilities for a maximum of eight members.



Station 113

Dedicated in March of 1998, Station 113 is located at 355 North Spring Road. This station houses Paramedic Engine 113, Squad 113 and 6 firefighters. As with all City facilities, this station is well maintained and is in excellent condition.



Apparatus/Equipment

The Division operates 2 front line engines, 1 aerial apparatus, 1 rescue/engine, 3 transport ambulances, 3 utility vehicles, 2 watercraft, and 8 staff vehicles. Reserve apparatus, including a medic vehicle, an engine, and a rescue, are also maintained as back up vehicles during periods when front line apparatus are out of service, either for repair or maintenance. Either Pierce or Ford has manufactured most of the front line apparatus chassis. This standardization assists in the maintenance of the vehicles and ordering of parts and supplies.

All routine vehicle maintenance and repairs are handled through the city's service garage. Division members perform minor vehicle repairs and minor maintenance "in house" in order to limit the out-of-service times of the vehicles.

An independent testing firm tests all Fire Division ladders, pumping, and aerial apparatus annually in order to maintain compliance with the National Fire Protection Association (NFPA) standards. Deputy Chief Terry Smith coordinates scheduling and maintenance of all subsequent records for these tests. All division equipment successfully completed these tests for the year 2013.

Front-line Apparatus:

| | |
|-------------------|-----------------------------------|
| Engine/Rescue 111 | 2006 Pierce |
| Engine 112 | 2009 Pierce |
| Engine 113 | 1997 Pierce (refurbished in 2010) |
| Ladder 111 | 1998 Pierce (refurbished in 2013) |
| Medic 111 | 2010 Ford/Horton |
| Medic 112 | 2012 Chevrolet/Braun |
| Squad 113 | 2010 Chevrolet/Braun |
| Battalion 111 | 2010 Ford Expedition |

Reserve Apparatus:

| | |
|------------|-----------------------|
| Engine 115 | 1996 Pierce |
| Rescue 111 | 1996 Road Rescue |
| Medic 115 | 2005 Ford/Road Rescue |
| Squad 115 | 2002 Chevy |

Staff and Utility Vehicles:

| | |
|----------------|------------------------|
| Chief 111 | 2007 Chevy Trailblazer |
| Chief 112 | 2009 Chevy Impala |
| Chief 113 | 2013 Chevy Impala |
| Prevention 115 | 2007 Chevy Malibu |
| Prevention 116 | 2013 Chevy Impala |
| Prevention 117 | 2009 Ford E-150 Van |
| Prevention 118 | 2002 Ford Taurus |

Other Miscellaneous Equipment:

| | |
|-------------|--------------------|
| Utility 111 | 2003 Dodge Ram 4x4 |
| Utility 112 | 1999 Ford 4x4 |
| Utility 113 | 2000 Chevrolet 4x4 |
| Engine 116 | 1950 Seagraves |
| Boat 111 | |
| Boat 113 | |

In 2013, the Division refurbished Ladder 111 at a cost of \$420,000. This vehicle was originally purchased new in 1998, and after 15 years had reached the end of its' useful life. Refurbishing was completed by Pierce Manufacturing, and included engine/transmission and pump overhaul, electrical system upgrades, new hydraulic systems, new cabling systems for the ladder, new paint and interior upgrades. This project was much less than the estimated \$1,000,000 cost of a new vehicle, and will extend the life of the vehicle 10-12 years.



Photo Courtesy of Bill Bixby

Emergency Medical Services 2013

General

Emergency Medical Services are coordinated by Deputy Chief John Ross. Our EMS Professionals provide an essential service for the community.

The Fire Division has EMS equipment on all front line vehicles. All sworn personnel are State of Ohio Emergency Medical Technicians with the majority of personnel trained to the level of Paramedic. In late 2006 the division required all new full-time personnel hold certification as a Paramedic. We currently operate 2 advanced life support transport vehicles and 1 basic life support transport vehicle.

Technology

Our paramedics utilize innovative procedures and equipment to deal with medical emergencies. This includes procedures like Continuous Positive Airway Pressure (CPAP) where an oxygen powered device delivers metered oxygen under pressure to aid patients in specified respiratory distress situations. The Westerville Division of Fire was the first EMS service in Ohio to offer this treatment.

Capnography, a process to electronically measure exhaled carbon dioxide in certain medical situations, has been useful in assisting paramedics with patient diagnosis and treatment, and reducing the length of time a patient may have to stay in a hospital.

The Division utilizes the EZ-IO device that allows medics to insert an intra-osseous needle into bone when intravenous access is not possible in critically ill patients.

In late 2008 the Fire Division acquired specialized modems that allow direct transmission of Electrocardiograms (EKG's) to receiving hospitals prior to the patient's arrival. This allows more efficient delivery of care at the hospital when patients are suspected of having a heart attack.

During 2013 a \$2,500.00 Grant from the Ohio Division of EMS was awarded to the Fire Division to pay for EMS training.

EMS Billing

Beginning September 1, 2009, the Division began billing patients when transported to the hospital. This was implemented and 1.) extended our current operating levy an additional year and 2.) reduced the amount of the operating levy request in 2010. Revenues go directly into the Fire Fund and are used in determining our annual operating budget. In 2013, the Division realized revenues of \$1,097,314.

Training 2013

EMS and Fire Training is coordinated by Deputy Chief John Ross. Training is provided by our Officers and Instructors in-house by the utilization of our training facilities that include our Training Building at Station 111 and the classrooms located at all stations. We also send personnel to other training



opportunities to promote personal and organizational development.

The Ohio Revised Code requires that each member of the Division complete a minimum of 54 hours fire training and up to 86 hours of EMS training every three years to maintain their certification.

During 2013 the Fire Division collectively completed 2204.20 EMS Training Hours and 4680.50 Fire Training Hours.

The Division partnered with Columbus State Community College in 2013 to provide quality EMS continuing education for our personnel. The training is conducted monthly in-house and provides the necessary hours for personnel to maintain their EMS Certifications. We also have a monthly medic meeting provided by Immediate Health Associates, which is held in the evening and outside agencies are invited to attend.

The Westerville Division of Fire participates in some specialized teams in Central Ohio. The Northwest Area Strike Team (NAS-T) is made up of seven area fire departments that respond to hazardous material emergencies, while The Central Ohio Strike Team (COST) member fire departments provide response to technical rescue emergencies. Members of the Division participate in training with these teams several times during the year.

The Field Training Program continued in 2013 to provide newly hired firefighters with training guidelines and goals to be completed during their first year of employment. This is accomplished with an assigned mentor and coordinated through the shift supervisors. Updates to the Field Training Program have been made and were implemented in 2009.

CPR (Cardio Pulmonary Resuscitation) classes were taught to over 100 residents during 2013 as well as recertifying all fulltime city employees. This provides life-saving skills to the public and includes instruction in the use of Automatic External Defibrillators (AED's).

In late 2011, the Division installed a SmartBoard in the training room at Station 111. In 2014, web cameras will be installed at both Station 112 and Station 113, and utilizing software, classroom training will be able to be conducted without the crews leaving their respective stations. This will reduce fuel usage, vehicle maintenance, and will allow the crews to remain in their districts for better emergency responses.

Fire Prevention Bureau, Activity for 2013

Fire Prevention

The Fire Prevention Bureau consists of three full-time Inspectors under the command of Chief Fire Marshal Brian Miller. Fire Prevention activities include, but are not limited to, Company Fire Inspections, Bureau Fire Inspections, Violation Follow-ups, Public Initiated Complaints, Burning Permits, Building Final Inspections, Underground Tank Inspections and other Miscellaneous Inspections.

Public Education/Safety Talks with Public Appearances by Sparky the Fire Dog and Frankie the Fire Hydrant, Juvenile Fire Setter Intervention Program, Post Fire Investigations for Cause and Origin Determination, Citizens Fire Academy, Citizens Auxiliary Resource Team, the Family Fire Safety Education Center, and The Safety Bunch.

Company/Bureau Inspections

Fire prevention inspections, while a Fire Division priority, are actually handled in a multi-tiered approach. Fire inspections, which may include a high potential for hazard or an increased life safety hazard (i.e. nursing homes, hospitals, schools, etc.) or buildings with advanced fire protection systems are handled by the inspectors in the Fire Prevention Bureau. Fire Company Personnel (Engine, Rescue, Ladder and Medic crews) perform the lower hazard business and commercial business inspections. The Fire Division line personnel inspect the low hazard occupancies annually, while the high hazard occupancies may be inspected two times per year. Fire inspections for the year 2013 totaled 1936, with Company Inspections totaling 1,574, and Bureau Inspections totaling 362.

Building Final Inspections

With the increased growth and development that we are experiencing in the city of Westerville, comes an additional demand on the Fire Prevention Bureau to make sure that all of the new development is in compliance with existing fire codes and regulations. In the year 2013, the Bureau conducted 132 new building final and existing building renovation inspections.

Miscellaneous Inspections

Miscellaneous inspections are comprised of acceptance and operational tests of automatic smoke and fire detection systems, fire sprinkler systems, other fire protection equipment and inspections that do not fall into other categories. Miscellaneous inspections totaled 445 in the year 2013.

Compliance Follow-Ups

The Fire Prevention Bureau completes violation follow-up inspections of previously inspected buildings to verify their compliance with the Westerville Fire Prevention Code and the Ohio Fire Code regulations. In the year 2013, the Fire Prevention Bureau conducted 275 follow-up inspections to ensure compliance.

Violation Complaints

The Fire Division receives violation complaints from citizens who are concerned about fire safety issues. The Fire Prevention Bureau follows up on these complaints to verify compliance with local, state and federal ordinances. In the year 2013, the Bureau conducted one inspection of violation complaints.

Burning Permits

The Fire Prevention Bureau issues burning permits according to local and state regulations. In the year 2013, the Bureau granted 26 burning permits.

Public Education/Safety Talks

A major component of Fire Prevention Bureau activities includes presentations to schools, civic organizations, senior organizations, and businesses in Westerville. Some of the more popular topics presented include: General Life Safety, Fire Extinguisher Use, Recognition of Fire Hazards, and Careers in the Fire Service. Some popular programs are the Half-pint Hullabaloo, Westerville Safety City, and the Uptown Fourth Friday events

One of the more successful programs with the Bureau is our co-sponsorship of the Westerville Safety City. This program, dealing with child safety, is targeted towards children preparing to enter kindergarten. Year 2013's two-week program educated 360 children about youth safety issues and what to do in case of an emergency.

The Fire Prevention Bureau conducted classes for Preschoolers, Elementary and Middle school students, fire extinguisher classes and other miscellaneous classes, contacting a total of 382 citizens.

A favorite visitor of children and adults alike is Sparky the Fire Dog. Sparky and his friend Frankie



the Fire Plug visited thousands of citizens in the year 2013. You may have seen them at the Half-pint Hullabaloo, Uptown Fourth Friday Events, Westerville Safety City, Fire Prevention Week Open House, City Christmas and Independence Day Parades.

The Fire Division offers free child car seat safety inspections and installations each Wednesday by certified Car Seat Technicians from Fire, Police, Communications, Electric and CART. In 2013, this service was provided to 590 residents and visitors.

Every October the Fire Division hosts a Fire Prevention Week Open House. Our open house is used as a tool to present demonstrations of various fire fighting and rescue techniques to the general public, with approximately 400 residents attending.

Juvenile Fire Setter Intervention Program

Curiosity with fire has long been a problem that knows no social, economic or ethnic barriers. Juveniles that show an interest in fire however, and display behaviors that are consistent with the National Juvenile Fire Setter Profile, are ones that can benefit from intervention. This intervention can be as simple as fire education or referral by us to one of our many support agencies. In the year 2013, the Bureau consulted four juveniles and their families. These consults usually range from 1 to 1½ hours long and require multiple consultations to achieve the desired outcomes.

Fire Cause and Origin Investigation



The Fire Prevention Bureau is responsible for the investigation of fires to determine the cause and origin of the fire. When the requirements of the investigation outnumber our resources, we request the assistance of the Northwest Area Strike Team (NAS-T). NAS-T is a seven fire department task force that works together to determine cause and origin. They provide the additional investigators needed to interview, photograph, collect and submit evidence, investigate, testify in court, and provide expertise of fire behavior

on a much larger scale.

In the year 2013, the Fire Prevention Bureau investigated 7 fires. Out of the fires listed below, nine remain open pending additional evidence that would lead to a definitive cause and or possible conviction.

Fire Prevention Investigations

| DATE | INCIDENT NUMBER | ADDRESS | CAUSE |
|-----------------|------------------------|-------------------------------------|-------------------|
| 01/01/13 | 2013-13 | 174 Oakwood Ct. | Open |
| 02/11/13 | 2013-734 | 655 Hillsdowne Rd. | Incendiary |
| 03/30/13 | 2013-1542 | 6720 Lee Rd. | Open |
| 04/14/13 | 2013-1833 | 3636 E. Dublin-Granville Rd. | Cooking |
| 08/20/13 | 2013-4308 | 2632 Morse Rd | Incendiary |
| 10/22/13 | 2013-5554 | 300 W. Schrock Rd | Incendiary |
| 08/14/13 | 2013-4203 | 20 Summit St | Open |

Citizens Fire Academy

The Citizens Fire Academy is a 10-week program and the purpose is to increase citizen awareness of the day-to-day operation of the Fire Division. Classes are held Wednesday evening's beginning in early August. The Academy is free of charge to any City of Westerville or Blendon Township resident. In 2013 we graduated 12 people from the Academy. The Academy class for 2014 has been scheduled to begin August 6th.

Citizens Auxiliary Resource Team (C.A.R.T)

C.A.R.T is an offshoot of our first Citizens Fire Academy. C.A.R.T was organized in March of 2002.



There are currently 50 active members, volunteering over 1,229 hours of service to the Division. C.A.R.T members assist each year at the Arts Festival and the Party at the Creek by staffing a first aid tent at those events. Some members also assisted the Division with public relation events such as Fourth Fridays. Some also assist with the Fire Division's puppet troop, The Safety Bunch, Fire Prevention Week Open House and The Family Fire Safety Education Center. CART put in service a search team to assist the Police Division in locating lost people.

The Safety Bunch



The Safety Bunch is the only puppet troop in Central Ohio that teaches fire safety education. The Safety Bunch program has been implemented into the Fire Division's Fire Safety Education program. The Safety Bunch conducted 12 shows reaching 346 people.

Family Safety Education Center

The Family Safety Education Center was purchased in 2003 with major funding provided by the United States Fire Administration. This 36-foot trailer provides the capability



of participants to experience various simulated fire scenarios using non-toxic theatrical smoke. It can also create an atmosphere of a severe storm by using strobe lights and surround-sound thunder. In 2013 The Family Safety Center made 6 visits, contacting 140 people.

Fire Prevention Activity

| | 2013 | 2012 | 2011 | 2010 | 2009 | 2008 | 2007 |
|----------------------------|------|------|------|------|------|------|------|
| Company Inspections | 1574 | 1724 | 1492 | 1340 | 1124 | 969 | 1100 |
| Bureau Inspections | 362 | 339 | 354 | 295 | 332 | 365 | 355 |
| Compliance Follow-Up | 275 | 357 | 292 | 226 | 399 | 447 | 459 |
| Building Complaints | 1 | 1 | 1 | 1 | 5 | 2 | 2 |
| Burning Permits | 26 | 32 | 37 | 26 | 14 | 26 | 28 |
| Safety Talks | 45 | 42 | 79 | 36 | 49 | 81 | 121 |
| Building Final Inspections | 145 | 91 | 113 | 145 | 207 | 183 | 166 |
| Underground Tanks | 8 | 19 | 13 | 18 | 20 | 22 | 28 |
| Miscellaneous Inspections | 536 | 575 | 572 | 530 | 620 | 593 | 615 |

Community Involvement

During 2012, the Fire Division was involved in numerous community and Division sponsored events including our annual Fire Prevention Week Open house, the Westerville Visitors' and Convention Bureau 4th Friday Events, Half-Pint Hullabaloo at the Community Center, Safety City, The Westerville Music and Arts Festival, Touch A Truck, Midnight Madness, Field of Heroes, 4th of July and Christmas Parades, September 11th Anniversary Memorial Service, West Main Street Bridge Party, numerous neighborhood block parties, and the 4th of July Fireworks.

2013 Operations

General

The Fire Division again had an active year in 2012. Division personnel and apparatus responded to 7,141 requests for services, a decrease of 12.0% from 2012. Approximately 32.1% of responses were fire related, while the remaining 67.9% were in response to emergency medical incidents.

Fire Responses

Excluding EMS responses, the Division responded to 2,294 fire related incidents, a decrease of 20.5% from 2012.

The total fire loss, including building and contents, recorded by the Division in 2013 was \$79,395, a significant decrease of 119%. Of this amount, \$35,000 were responses to building fires, \$44,395 was for vehicle, equipment and dumpster fires. The largest structural fire loss was \$20,000, sustained to a residence located at 86 Central Avenue.

False alarms were responsible for 437 responses. Of these responses, 136 were a result of system malfunctions, 6 of the alarms could be considered intentional, while 309 were either unintentional, accidental, or activations of undetermined origin.

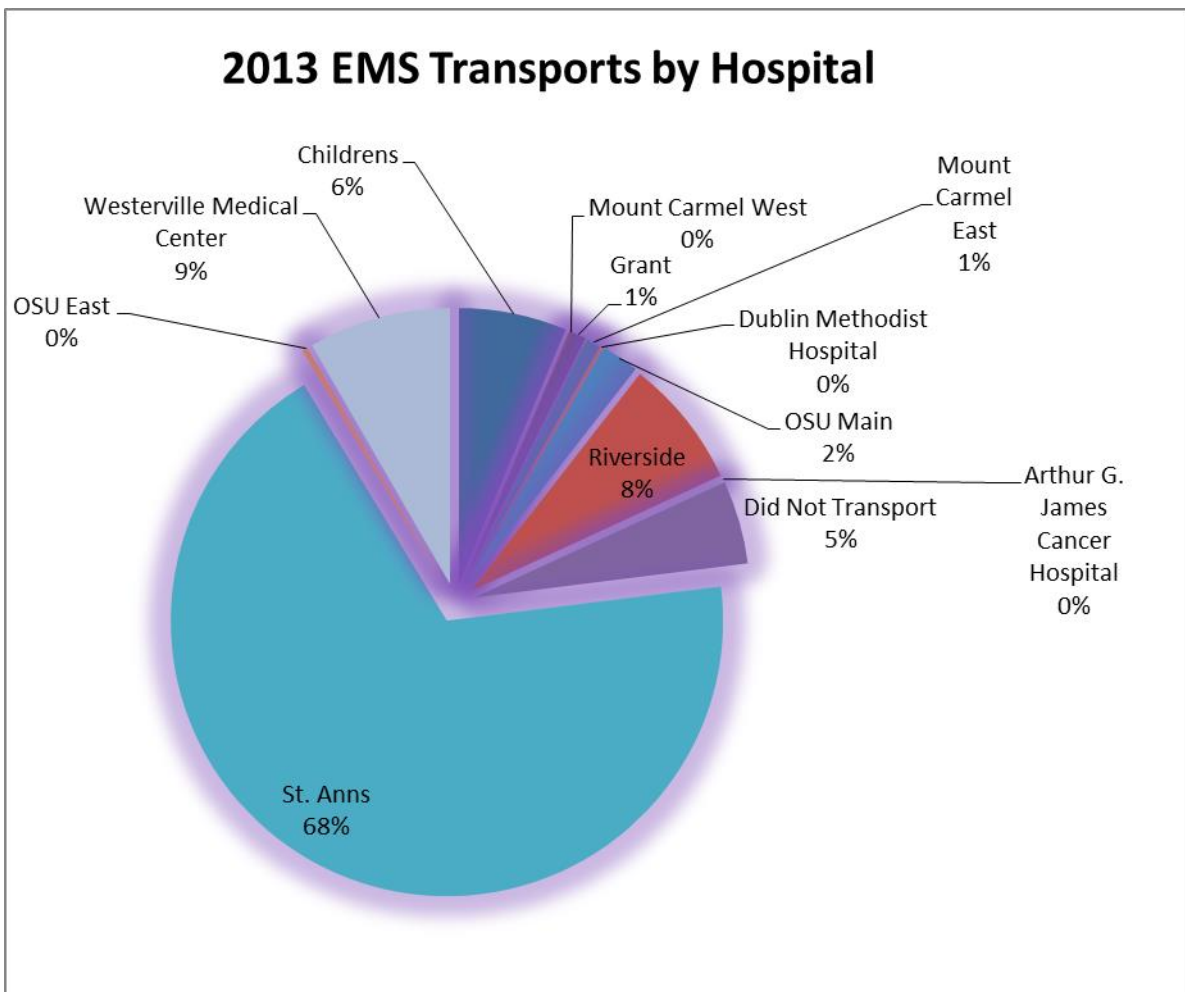
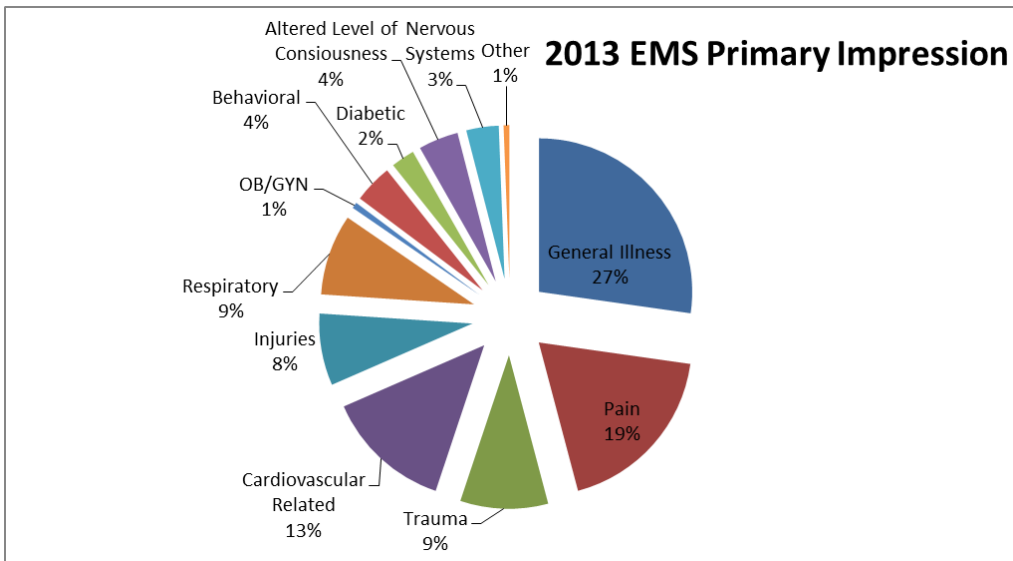
The remainder of fire activities was for calls dealing with rubbish fires, grass fires, smoke, odor investigations, carbon monoxide investigations, spills, and electrical emergencies.

EMS Responses

The majority of the Division's responses are EMS related. The Division responded to 4,847 EMS incidents in 2012, a decrease of 7.9%. This decrease is primarily due to Columbus' implementation of a second EMS vehicle on the northeast side. EMS Responses to Columbus in 2013 decreased from 552 calls in 2012 to 375 calls in 2013.

EMS responds to numerous medically related emergencies and non-emergencies. The chart below illustrates by group the various incident types they encounter.

Transporting patients to area local hospitals is dependent on the patient's condition, the medical services they require, and the patients' wishes.



Response Times

The Westerville Division of Fire defines response as “the time responding to arrival by units on the scene.” Below are response times for apparatus responding to calls in Westerville and Blendon Township.

Average Response Time (in minutes)

Fire

| | <u>Calls</u> | <u>Arrived on Scene</u> | <u>Average Response Time</u> |
|-------------------|---------------------|--------------------------------|-------------------------------------|
| Battalion 111 | 393 | 291 | 10:30 |
| Engine 112 | 571 | 460 | 4:35 |
| Engine 113 | 355 | 232 | 6:13 |
| Engine/Rescue 111 | 507 | 396 | 3:50 |
| Ladder 111 | 360 | 213 | 3:24 |
| Medic 111 | 66 | 57 | 3:35 |
| Medic 112 | 113 | 97 | 4:35 |
| Squad 113 | 169 | 123 | 4:26 |

EMS

| | <u>Calls</u> | <u>Arrived on Scene</u> | <u>Average Response Time</u> |
|-------------------|---------------------|--------------------------------|-------------------------------------|
| Battalion 111 | 294 | 259 | 4:35 |
| Engine 112 | 967 | 896 | 4:26 |
| Engine 113 | 339 | 315 | 3:28 |
| Engine/Rescue 111 | 421 | 338 | 3:52 |
| Ladder 111 | 61 | 57 | 2:46 |
| Medic 111 | 3156 | 3084 | 3:41 |
| Medic 112 | 4051 | 3929 | 4:15 |
| SQ 113 | 5424 | 5140 | 4:43 |

General Information

| | | | |
|---------------------------|---------------------|--------------------|--------------|
| Total number of calls | Fire – 2294 (32.1%) | EMS – 4847 (67.9%) | Total - 7141 |
| Average calls per day | Fire – 6.28 | EMS – 13.28 | |
| Estimated dollar loss | \$79,395 | | |
| Total mutual aid given | 1774 | | |
| Total mutual aid received | 449 | | |